

# warranties

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A product of Roya Manufacturing and Supply Canada Inc.

## colorfast warranty (products manufactured with Dextron)

The above Prime Flors product(s), when installed for indoor use only, will not undergo a significant change in color due to exposure to light for ten (10) years from the date of original purchase or for a period of time not to exceed **300** Xenon Fadeometer hours (AATCC 16E), whichever comes first.

Also, for five (5) years from date of original purchase, the product, when installed for indoor use only, will not show evidence of any significant change in color due to exposure to atmospheric contaminants (ozone or oxides of nitrogen).

Should our specified product fail to perform as warranted above, Prime Flors will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight, and labor: A) repair of the affected area, B) replacement of the affected area with comparable product, or C) refund of full purchase price of the product in affected areas. If carpet is to be replaced, all areas must be cleared at the customer's expense of all equipment, furnishing, partitions, and similar materials that may have been installed or placed over the carpet subsequent to completion of the original installation. In the event replacement is to be made for carpet, which is not a current product, manufactured by Prime Flors, replacement will be made with a comparable style from the current Prime Flors product line.

**EXCLUSIONS:** This warranty does not cover any disfigurement or damage caused by the following factors or equipment.

1. Unsatisfactory transit or improper storage.
2. Abnormal or improper use; or use other than as a floorcovering
3. Improper installation.
4. Placing excessively heavy equipment on carpet.
5. Tears, burns, pulls, and cuts.
6. Failure to use chair pads under caster.
7. Improper cleaning agents or methods.
8. Athletic equipment such as roller blades, ski boots, and spiked athletic shoes.
9. Accidental flooding or acts of God.

